ACTIVE ENGAGEMENT & INTEGRATION PROJECT









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S.U.C.C.E.S.S.





Active Engagement and Integration Project (AEIP):

Pre-arrival program managed by S.U.C.C.E.S.S. and funded by Immigration, Refugees and Citizenship Canada (IRCC)

In operation since June 2008

Served over 29,700 newcomers from 145 countries since 2008

First contact point of individuals moving to Canada

Holistic model with a client-centered approach to support clients with their needs and challenges prior to immigrating to Canada



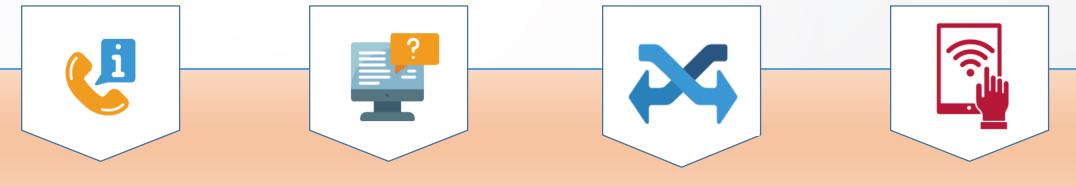


AEIP Services:





Emerging Trends in the Sector



Pre-arrival SPOs first contact point for Canada's latest COVID-19 protocols

Questions focused on COVID-19 measures in Canada

High level of uncertainty shifting client priorities Convert in-person services to online







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Virtual Service

support

Quickly adapt in-

person services to

provide online

COVID-19 Webinars

 Developed webinars to address client's immediate concerns

How we

responded





Increased Collaboration

 Level 1 and 2 prearrival SPO's promote services and offer support

Maintained Knowledge

 Up-to-date on national COVID-19 protocols

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Explored Job Opportunities

 Connect to sectors that have job opportunities and promote to clients

Focused on Emotional Support

 Validate struggle and help boost client morale





AEIP: Client Success Story

Kammy Chan

- Worked in the financial services industry at a reputable international bank in Hong Kong
- Registered as an AEIP client in June 2019
- Arrived in Halifax, Nova Scotia in July 2020
- Hired at an international fund management company within a few months of landing in Halifax



"I very much appreciated the great service and support that AEIP prearrival program brings. The facilitators are very professional. This program guides me step-by-step for smooth transition from my home country to Canada." – Kammy Chan





AEIP: Client Success Story

Louis Bessam

- Senior UX/UI Analyst in Nigeria
- Registered as an AEIP client in April 2020
- Landed in Calgary, Alberta in July 2020
- Hired as an UX/UI Designer 1 month after arriving in Canada
- In addition to securing a job, Louis and his wife announced the arrival of their baby girl – the first Canadian in the family!



"I am really pleased with the great program AEIP provides; I went through this program and it leads me to a successful Canadian living...I encourage the full participation of newcomers to join this program to make your life in Canada a success!" – Louis Bessam





On-going Challenges

- Still remains much uncertainty for clients on when they can immigrate to Canada
- Interpreting and staying up-to-date on changing COVID-19 protocols
- Formalize the role of Pre-arrival SPOs in disseminating COVID-19 related information













Thank you!





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