

ACTIVE ENGAGEMENT & INTEGRATION PROJECT



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Helping Newcomers Thrive:

Facilitating the Successful Integration of Newcomers to Canada Through Pre-Arrival Services





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S.U.C.C.E.S.S.

- Non-profit organization
- Established in 1973, 45 years of helping newcomers and Canadians
- 30 service locations in Canada and three offices in Asia
- Assist more than 61,000 clients annually
- Services include: settlement, employment, community development, language training, youth and family counselling, affordable housing and seniors care









Active Engagement & Integration Project (Pre-Arrival)

- Clients from 122 countries
- 5,567 clients served
- National settlement partnerships from BC to NS



Community Airport Newcomers Network (Port of Entry)

- 15,985 families served
- 132 Countries
- 200 community partners across Canada



Affordable Housing

Seniors Care

to seniors

 439+ seniors received culturally-sensitive care

• 68,887 meals delivered

- 599 housing units across Metro Vancouver
- 1,250+ residents



Local Immigration Partnerships

■ Tri-Cities and Fort St. John Engages a wide range of stakeholders with comprehensive strategic objectives and goals





Settlement & Language Training

19,000+ clients served 156 language classes for 3,982 students



Action, Commitment, Transformation

- Specialized settlement services for highly vulnerable newcomers
- 113 families served
- 89% of clients are refugees



Family & Community

- 3,695 Seniors
- 10,190 Counselling & Help Line Hours



BC Settlement & **Integration Services**

- 1,103 clients served
- 33% of clients are international students



Employment

- 5,661 job seekers served
- 700+ clients attended our job fairs









- Second largest country in the world
- Official Language is French and English
- Three main industries:
 - Service
 - Manufacturing
 - Natural Resource
- Estimated population of 36.95 million growth largely fueled by immigration

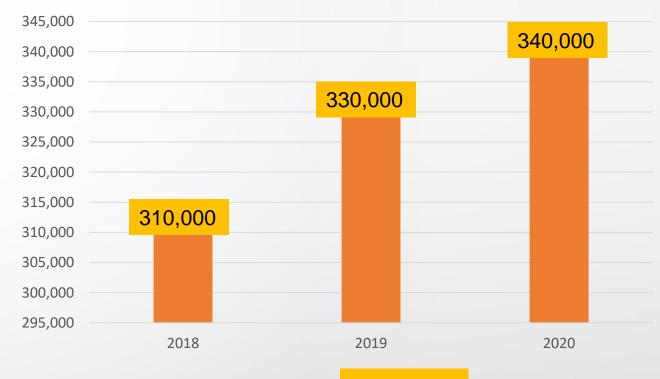




Immigration to Canada

- Government of Canada to welcome more Permanent Residents over the next three years
- Highest level in recent history
- Immigration categories include:
 - Economic Class
 - Provincial Nominees
 - Family Class

Canada's Multi-Year Immigration Level Plans: Number of New Permanent Residents



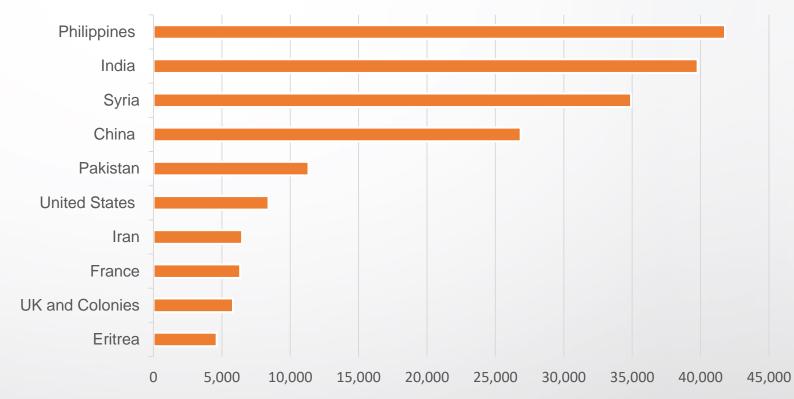


TOTAL: 980,000





Permanent Residents Admitted in 2016: Top 10 Source Countries









Pre vs. Post-Arrival Needs and Challenges of Newcomers to

Canada

Pre-Arrival

- Managing expectations
- General settlement information
- Employment support (FCR, professional license and certification support)
- Post-arrival connection to local organizations and resources

Post-Arrival Settlement

- Information and orientation related to settlement issues including (but not limited to) education, health, taxation
- Involvement in the community

Post-Arrival Employment

- Local labour market
- Creating professional network
- Job search strategies
- Course/skills upgrading







Why are Pre-Arrival Services Important?

Allows individuals to make informed decisions about settling in Canada

Prepares newcomers with knowledge and skills for their settlement and labour market integration

Engages clients in mapping their foreign credential recognition process

Ease of transition into Canadian society allowing them to efficiently settle, adjust and integrate







Pre-Arrival Services

- Funded by Immigration, Refugees and Citizenship Canada (IRCC)
- Free online or in-person programs for individuals approved to immigrate to Canada
- Offer settlement and employment support for smooth transition to life in Canada
- To date: 23 pre-arrival services
- AEIP offers in-person support in China, Korea and Taiwan with outreach services in the US, Hong Kong and India







Active Engagement and Integration Project (AEIP)

Pre-arrival program managed by S.U.C.C.E.S.S. and funded by Immigration, Refugees and Citizenship Canada (IRCC)

In operation since June 2008

Served over 17,500 newcomers from 145 countries since 2008

First contact point of individuals moving to Canada

Holistic model with a client-centered approach to support clients with their needs and challenges prior to immigrating to Canada







AEIP Services

Pre-Departure Orientation	General orientation to Canada
Individual and Family Consultation	Address specific settlement and employment needs including FCR process
Themed Workshops	Provincial-specific, focus on employment, education, transportation, health care and other topics as needed
Virtual Resource Centre	Available 24/7, offers 1-1 support in addition to resources including but not limited to webinars, short videos and articles
Support Group	Build social connections through provincial-specific support groups
Post-Landing Connection in Canada	Connect clients with organizations across Canada located in their destination city or province







AEIP Services



Client Registration and Intake

- Screen applicants for program eligibility
- Successful candidates assigned to an AEIP Settlement Practitioner



Needs Assessment and Referrals

- SP will work with client to identify needs and challenges
- Provide information and support to address items discussed



Information and Orientation

- Provide clients with province-specific information with support from Canadian partners
- Information provided will address commonly asked questions by clients



Employment Related Services

- Support clients with their employment needs and goals
- Employment Plan, FCR support and job matching provided to clients depending on their career goal



Community Connections

- Connect clients with local community in order to provide smooth transition from pre to post-arrival
- Clients connected to Canadian partners for smooth integration in new community







Post-Landing Connection

- Partnership with leading immigrant-serving organizations across Canada
- Partners assist with providing post-arrival settlement and employment support to AEIP clients





















AEIP Partners

- Calgary Catholic Immigration Society (AB)
- Saskatchewan Open Door Society (SK)
- Immigrant Centre Manitoba (MB)
- COSTI Immigrant Services (ON)
- Information and Communications Technology Council (ICT Sector)
- La Federation des francophones de la Colombie-Britannique (Francophone)
- Centre d'appui aux communautés immigrantes (QB)
- Immigrant Services Association of Nova Scotia (NS)
- Multicultural Association of New Brunswick (NB)
- S.U.C.C.E.S.S. ISIP (BC)

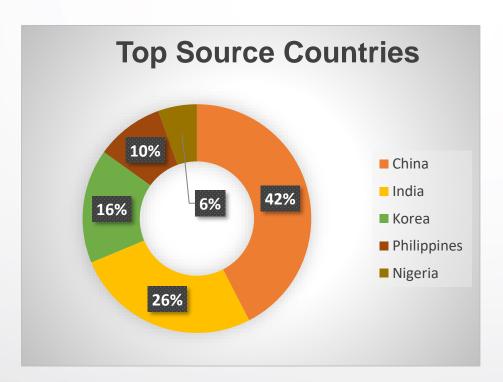




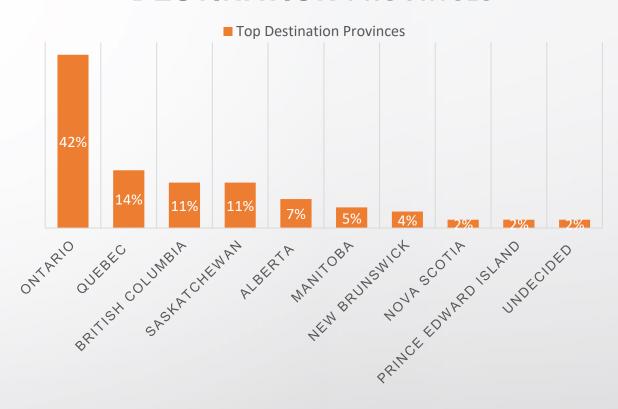




AEIP: Client Profile



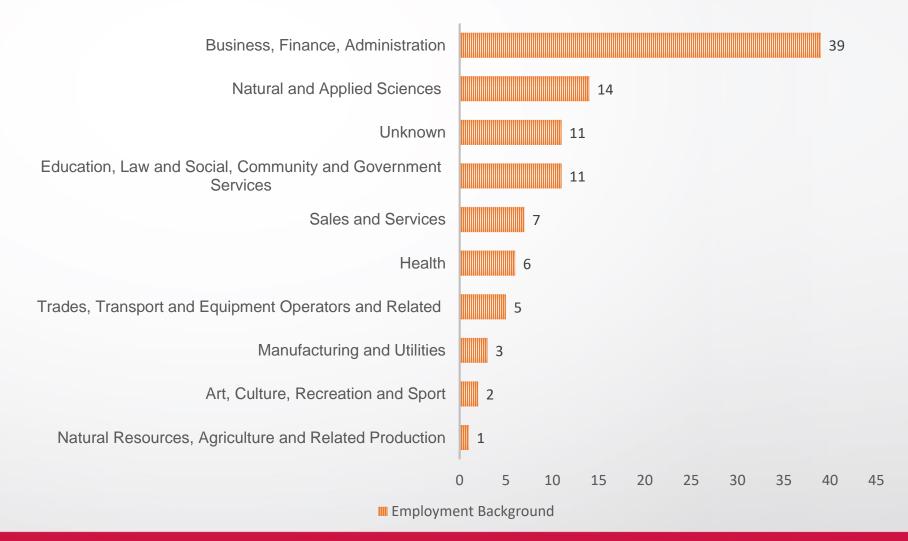
DESTINATION PROVINCES















AEIP: Client Testimonials

Vikash Sangwan

- Young professional originally from India
- Registered as an AEIP client in January 2018
 - Services received: 1-1 consultation, needs assessment, attended live webinars including: Unlocking the Gates for a Canadian Job Interview an Canada Pre-Departure Orientation
 - Referred to Calgary Catholic Immigration Society (CCIS)
- Landed in Calgary, Alberta in March 2018
- Hired as a Consultant by Accenture within 30 days of landing in Calgary



"People are so nice in Canada. You hear a lot of thank yous and sorries here. When people get down the bus, they thank the driver, they thank you when you open the door and the list goes on. In short, Canada is a wonderful country with diversified culture, career growth, tremendous job opportunities and quality of life..." - Vikash Sangwan







AEIP: Client Testimonials

Frederick Viñas

- Business Analyst in a US-based financial company in the Philippines
- Registered as an AEIP client in April 2018
 - Services received: 1-1 consultation, employment support, resume review
- Landed in Vancouver, British Columbia in June 2018
- Received multiple job offers from companies since arrival (had 10 phone interviews & 4 in-person, narrowed down his choices to two positions)
- Accepted a position as a Business Analyst in Industrial Alliance within 3 months of landing in Vancouver



"One of my fears is to immigrate to a new country and having to start from scratch again. S.U.C.C.E.S.S. helped me overcome this by arming me with the right knowledge and wisdom to get back in my original field of work." – Frederick Viñas





AEIP: Client Outcomes

Received appropriate information and services to address settlement needs	97%
Gained awareness of community resources to deal with settlement issues	95%
Gained knowledge of life in Canada	94%
Participated in their local labout market	91%
Obtained employment within 3 months	56%
Participated in their local community	77%
	0% 20% 40% 60% 80% 100% 120%















Thank you!





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