



# AEIP

ACTIVE ENGAGEMENT & INTEGRATION PROJECT



[aeipsuccess.ca](http://aeipsuccess.ca)



S.U.C.C.E.S.S.



# Facilitating the Successful Integration of Newcomers to Canada Through Pre-Arrival Services



Presented by: Mikaela Torres

Partnership and Communications Manager at AEIP



S.U.C.C.E.S.S.

- Non-profit organization
- Established in 1973, 45 years of helping newcomers and Canadians
- 30 service locations in Canada and an office in Beijing, China
- Assist more than 61,000 clients annually
- Services include: settlement, employment, community development, language training, youth and family counselling, affordable housing and seniors care



## Facilitating the Successful Integration of Newcomers to Canada Through Pre-Arrival Services



## Immigration to Canada

- Government of Canada to welcome more Permanent Residents over the next three years
- Highest level in recent history
- Immigration categories include:
  - Economic Class
  - Provincial Nominees
  - Family Class

Canada's Multi-Year Immigration Level Plans: Number of New Permanent Residents





## Why are Pre-Arrival Services Important?

Allows individuals to make informed decisions about settling in Canada

Prepares newcomers with knowledge and skills for their settlement and labour market integration

Engages clients in mapping their foreign credential recognition process

Ease of transition into Canadian society allowing them to efficiently settle, adjust and integrate

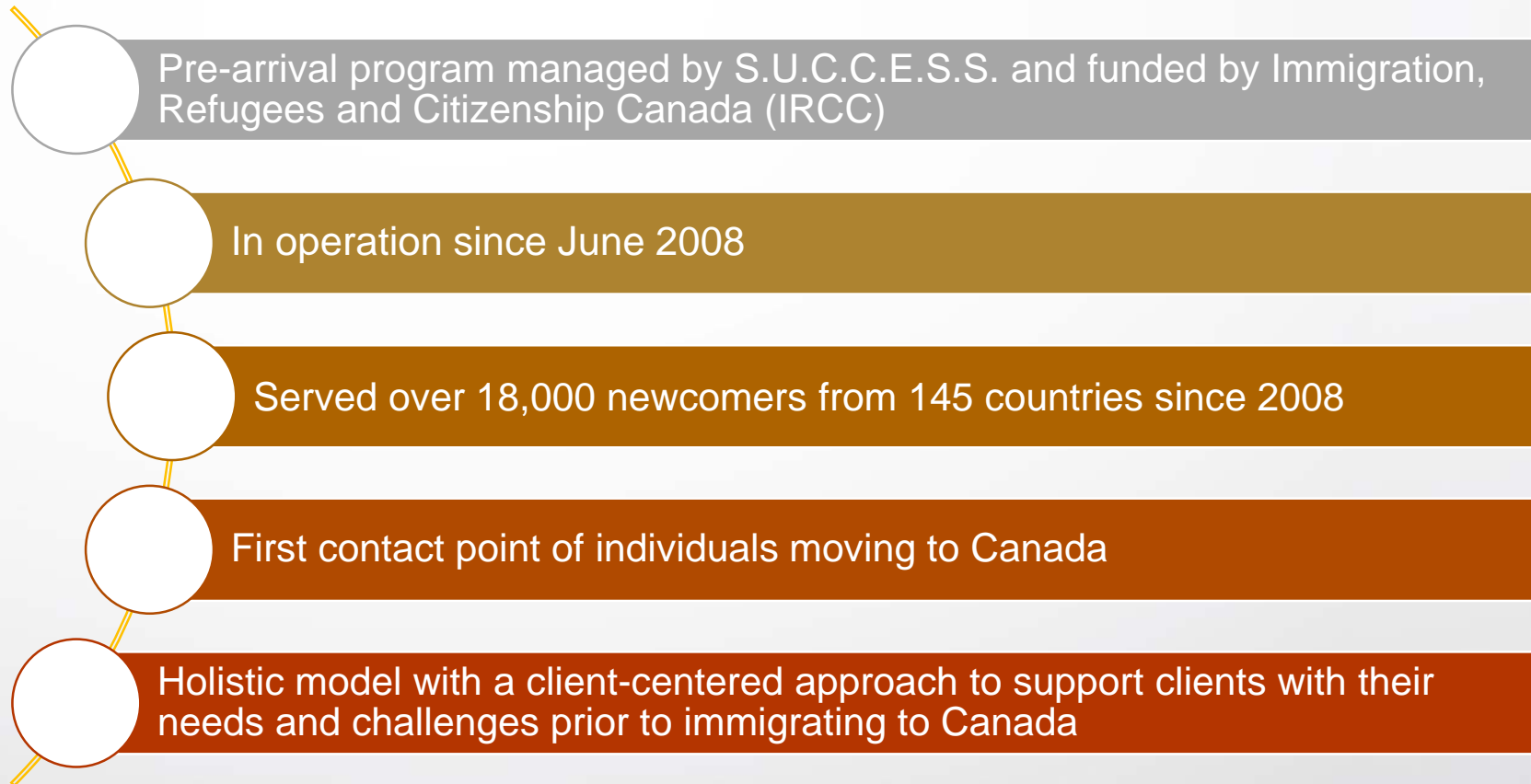


## Pre-Arrival Services

- Funded by Immigration, Refugees and Citizenship Canada (IRCC)
- Free online or in-person programs for individuals approved to immigrate to Canada
- Offer settlement and employment support for smooth transition to life in Canada
- AEIP offers in-person support in China and online services worldwide



# Active Engagement and Integration Project (AEIP)





## AEIP Services

### Pre-Departure Orientation

General orientation to Canada

### Individual and Family Consultation

Address specific settlement and employment needs including FCR process

### Themed Workshops

Provincial-specific, focus on employment, education, transportation, health care and other topics as needed

### Virtual Resource Centre

Available 24/7, offers 1-1 support in addition to resources including but not limited to webinars, short videos and articles

### Support Group

Build social connections through provincial-specific support groups

### Post-Landing Connection in Canada

Connect clients with organizations across Canada located in their destination city or province



# AEIP Services



## Client Registration and Intake

- Screen applicants for program eligibility
- Successful candidates assigned to an AEIP Settlement Practitioner



## Needs Assessment and Referrals

- SP will work with client to identify needs and challenges
- Provide information and support to address items discussed



## Information and Orientation

- Provide clients with province-specific information with support from Canadian partners
- Information provided will address commonly asked questions by clients



## Employment Related Services

- Support clients with their employment needs and goals
- Employment and FCR support and job matching provided to clients depending on their career goal



## Community Connections

- Connect clients with local community in order to provide smooth transition from pre to post-arrival
- Clients connected to Canadian partners for smooth integration in new community



## Post-Landing Connection

- Partnership with leading immigrant-serving organizations across Canada
- Partners assist with providing post-arrival settlement and employment support to AEIP clients



## AEIP Partners

- Calgary Catholic Immigration Society (AB)
- Saskatchewan Open Door Society (SK)
- Success Skills Centre (MB)
- COSTI Immigrant Services (ON)
- Centre d'appui aux communautés immigrantes (QB)
- Immigrant Services Association of Nova Scotia (NS)
- Multicultural Association of New Brunswick (NB)
- S.U.C.C.E.S.S. ISIP (BC)



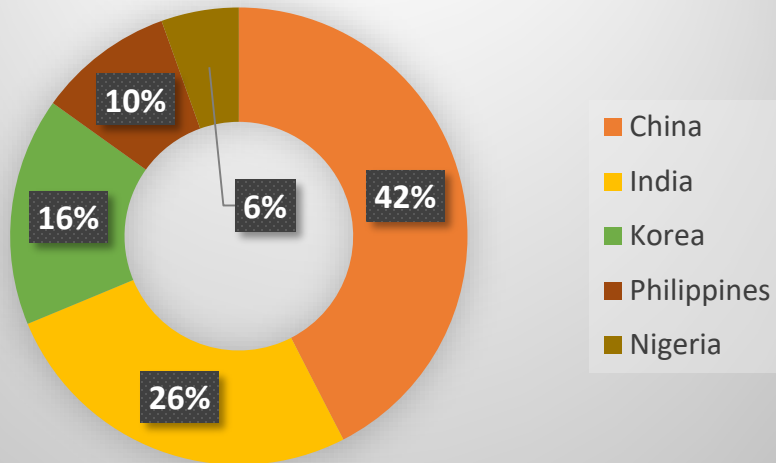
## As a result of AEIP Partners with local organizations, clients:

- Receive accurate and up to date province-specific information and services to address settlement needs
- Attain awareness of community and other resources in their new community
- Gain knowledge of life in Canada including laws, rights and responsibilities
- Acquire province-specific knowledge, skills and connections related to the Canadian work/life environment

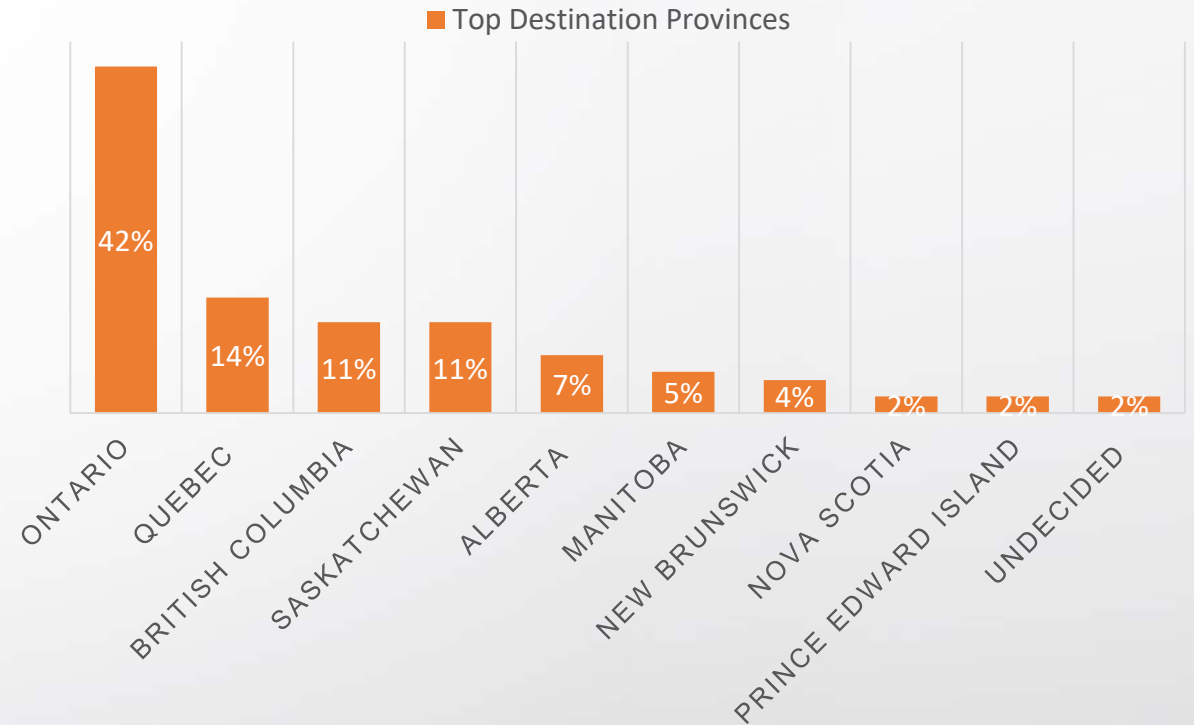


## AEIP: Client Profile

### Top Source Countries

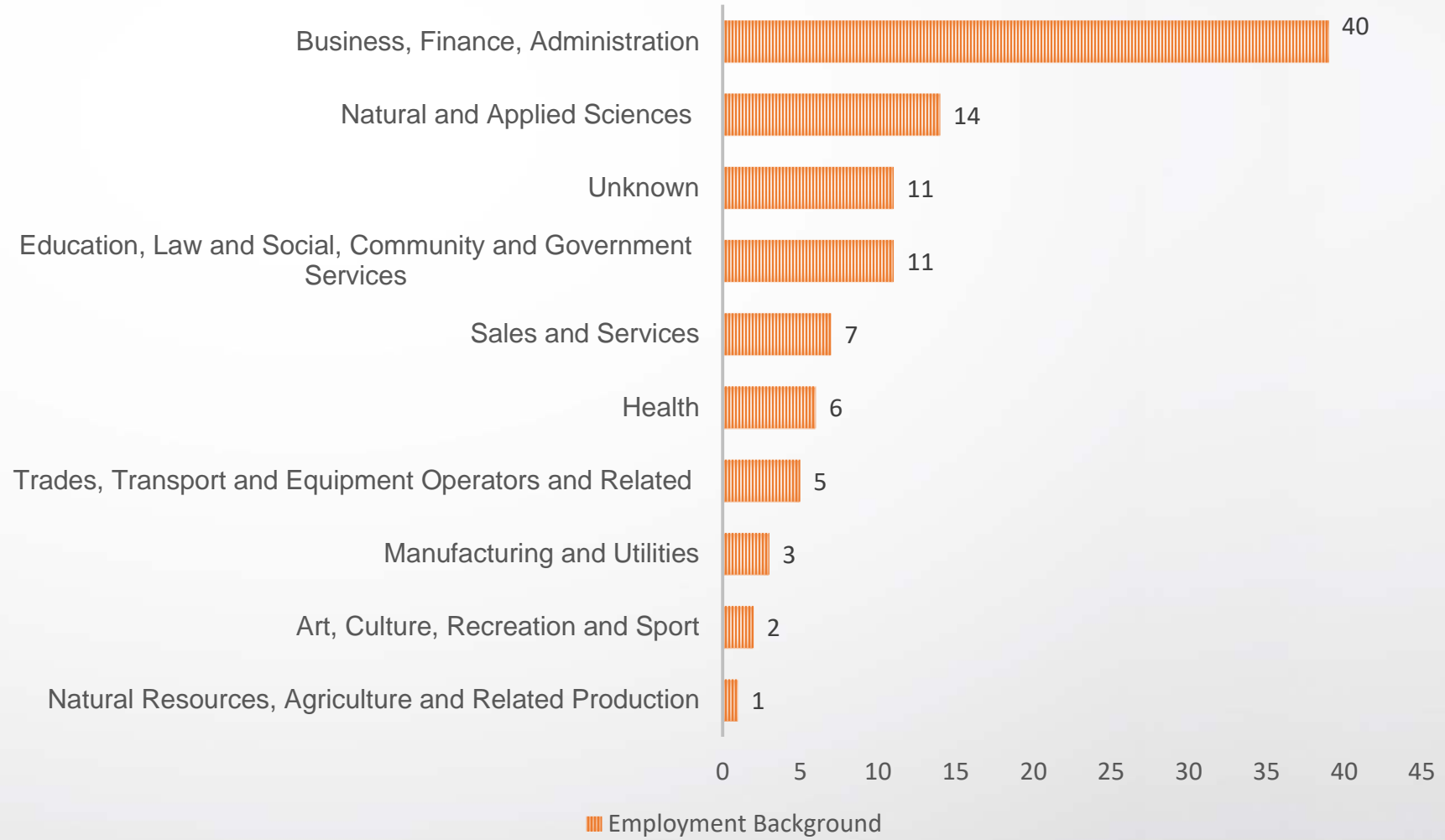


### DESTINATION PROVINCES





## Facilitating the Successful Integration of Newcomers to Canada Through Pre-Arrival Services



# AEIP: Client Outcomes



## AEIP: Client Testimonials

### Frederick Viñas

- Business Analyst in a US-based financial company in the Philippines
- Registered as an AEIP client in April 2018
  - Services received: 1-1 consultation, employment support, resume review
- Landed in Vancouver, British Columbia in June 2018
- Received multiple job offers from companies since arrival (had 10 phone interviews & 4 in-person, narrowed down his choices to two positions)
- Accepted a position as a Business Analyst in Industrial Alliance within 3 months of landing in Vancouver



*“One of my fears is to immigrate to a new country and having to start from scratch again. S.U.C.C.E.S.S. helped me overcome this by arming me with the right knowledge and wisdom to get back in my original field of work.” – Frederick Viñas*



## Learning Points

Client-centered approach, culturally sensitive

Empowerment rather than handholding

Program constantly evolving

Adapt to emerging trends to address client needs

Technology compatibility





Facilitating the Successful Integration of Newcomers to Canada Through Pre-Arrival Services

**Thank you!**



**Contact:**

Mikaela Torres

mikaela.torres@success.bc.ca

[www.aeipsuccess.ca](http://www.aeipsuccess.ca)

