

ACTIVE ENGAGEMENT & INTEGRATION PROJECT



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Facilitating the Successful Integration of Newcomers to Canada Through Pre-Arrival Services





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S.U.C.C.E.S.S.

- Non-profit organization
- Established in 1973, 45 years of helping newcomers and Canadians
- 30 service locations in Canada and an office in Beijing, China
- Assist more than 61,000 clients annually
- Services include: settlement, employment, community development, language training, youth and family counselling, affordable housing and seniors care







Facilitating the Successful Integration of Newcomers to Canada Through Pre-Arrival **Services**



Active Engagement & Integration Project (Pre-Arrival)

- Clients from 122 countries
- 5,567 clients served
- National settlement partnerships from BC to NS



Community Airport Newcomers Network (Port of Entry)

- 15,985 families served
- 132 Countries
- 200 community partners across Canada



Affordable Housing

Seniors Care

to seniors

 439+ seniors received culturally-sensitive care

68,887 meals delivered

- 599 housing units across Metro Vancouver
- 1,250+ residents



Local Immigration Partnerships

■ Tri-Cities and Fort St. John Engages a wide range of stakeholders with comprehensive strategic objectives and goals





Settlement & Language Training

- 19,000+ clients served156 language classes for 3,982 students

Action, Commitment, Transformation

- Specialized settlement services for highly vulnerable newcomers
- 113 families served
- 89% of clients are refugees



Family & Community

- 3,695 Seniors
- 10,190 Counselling & Help Line Hours



BC Settlement & **Integration Services**

- 1,103 clients served
- 33% of clients are international students



Employment

- 5,661 job seekers served
- 700+ clients attended our job fairs



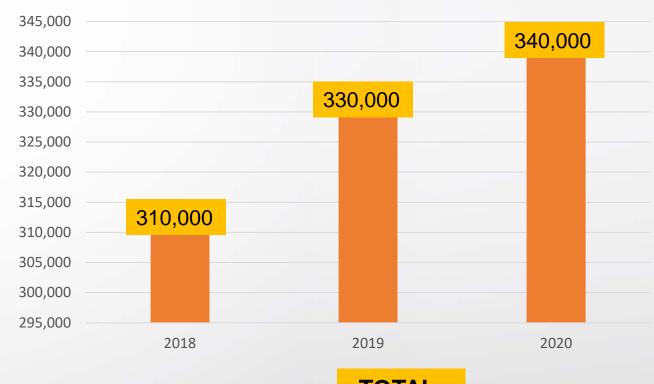




Immigration to Canada

- Government of Canada to welcome more Permanent Residents over the next three years
- Highest level in recent history
- Immigration categories include:
 - Economic Class
 - Provincial Nominees
 - Family Class

Canada's Multi-Year Immigration Level Plans: Number of New Permanent Residents





TOTAL: 980,000





Why are Pre-Arrival Services Important?

Allows individuals to make informed decisions about settling in Canada

Prepares newcomers with knowledge and skills for their settlement and labour market integration

Engages clients in mapping their foreign credential recognition process

Ease of transition into Canadian society allowing them to efficiently settle, adjust and integrate







Pre-Arrival Services

- Funded by Immigration, Refugees and Citizenship Canada (IRCC)
- Free online or in-person programs for individuals approved to immigrate to Canada
- Offer settlement and employment support for smooth transition to life in Canada
- AEIP offers in-person support in China and online services worldwide







Active Engagement and Integration Project (AEIP)

Pre-arrival program managed by S.U.C.C.E.S.S. and funded by Immigration, Refugees and Citizenship Canada (IRCC)

In operation since June 2008

Served over 18,000 newcomers from 145 countries since 2008

First contact point of individuals moving to Canada

Holistic model with a client-centered approach to support clients with their needs and challenges prior to immigrating to Canada







AEIP Services

Pre-Departure Orientation	General orientation to Canada
Individual and Family Consultation	Address specific settlement and employment needs including FCR process
Themed Workshops	Provincial-specific, focus on employment, education, transportation, health care and other topics as needed
Virtual Resource Centre	Available 24/7, offers 1-1 support in addition to resources including but not limited to webinars, short videos and articles
Support Group	Build social connections through provincial-specific support groups
Post-Landing Connection in Canada	Connect clients with organizations across Canada located in their destination city or province







AEIP Services



Client Registration and Intake

- Screen applicants for program eligibility
- Successful candidates assigned to an AEIP Settlement Practitioner



Needs Assessment and Referrals

- SP will work with client to identify needs and challenges
- Provide information and support to address items discussed



Information and Orientation

- Provide clients with province-specific information with support from Canadian partners
- Information provided will address commonly asked questions by clients



Employment Related Services

- Support clients with their employment needs and goals
- Employment and FCR support and job matching provided to clients depending on their career goal



Community Connections

- Connect clients with local community in order to provide smooth transition from pre to post-arrival
- Clients connected to Canadian partners for smooth integration in new community







Post-Landing Connection

- Partnership with leading immigrant-serving organizations across Canada
- Partners assist with providing post-arrival settlement and employment support to AEIP clients























AEIP Partners

- Calgary Catholic Immigration Society (AB)
- Saskatchewan Open Door Society (SK)
- Success Skills Centre (MB)
- COSTI Immigrant Services (ON)
- Centre d'appui aux communautés immigrantes (QB)
- Immigrant Services Association of Nova Scotia (NS)
- Multicultural Association of New Brunswick (NB)
- S.U.C.C.E.S.S. ISIP (BC)









As a result of AEIP Partners with local organizations, clients:

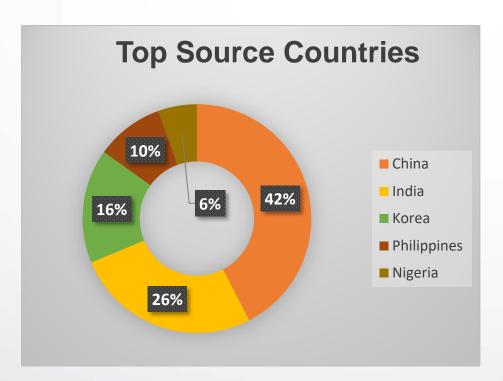
- Receive accurate and up to date province-specific information and services to address settlement needs
- Attain awareness of community and other resources in their new community
- Gain knowledge of life in Canada including laws, rights and responsibilities
- Acquire province-specific knowledge, skills and connections related to the Canadian work/life environment



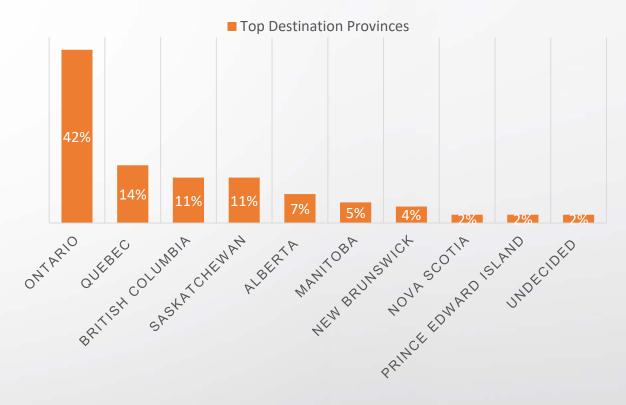




AEIP: Client Profile



DESTINATION PROVINCES

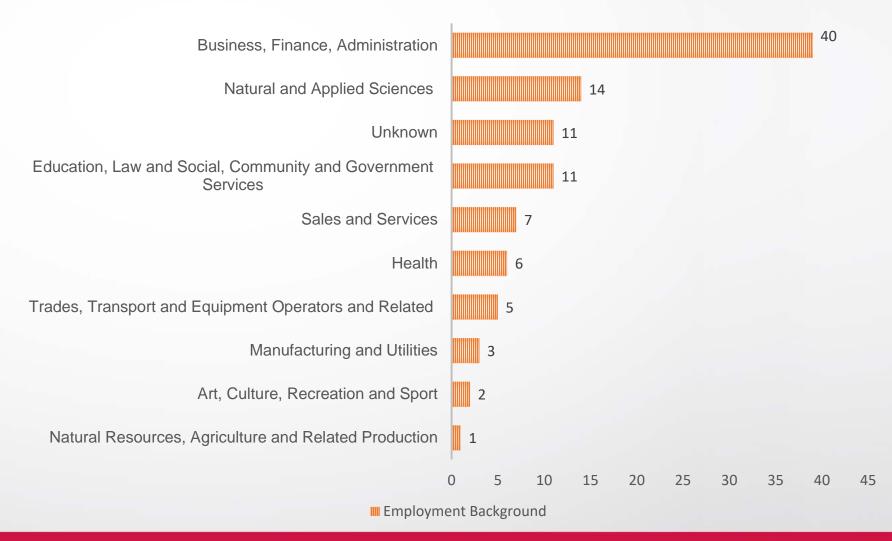








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AEIP: Client Outcomes

Received appropriate information and services to address settlement needs	97%
Gained awareness of community resources to deal with settlement issues	95%
Gained knowledge of life in Canada	94%
Participated in their local labout market	91%
Obtained employment within 3 months	56%
Participated in their local community	77%
	0% 20% 40% 60% 80% 100% 120%







AEIP: Client Testimonials

Frederick Viñas

- Business Analyst in a US-based financial company in the Philippines
- Registered as an AEIP client in April 2018
 - Services received: 1-1 consultation, employment support, resume review
- Landed in Vancouver, British Columbia in June 2018
- Received multiple job offers from companies since arrival (had 10 phone interviews & 4 in-person, narrowed down his choices to two positions)
- Accepted a position as a Business Analyst in Industrial Alliance within 3 months of landing in Vancouver



"One of my fears is to immigrate to a new country and having to start from scratch again. S.U.C.C.E.S.S. helped me overcome this by arming me with the right knowledge and wisdom to get back in my original field of work." – Frederick Viñas







Client-centered approach, culturally sensitive

Empowerment rather than handholding

Learning Points

Program constantly evolving

Adapt to emerging trends to address client needs

Technology compatibility







Thank you!





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