

Effective Pre-Arrival Multi-Stakeholder Partnership:

Facilitating the Successful Integration
of Newcomers to Canada

Presented by





AEIP

ACTIVE ENGAGEMENT & INTEGRATION PROJECT

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S.U.C.C.E.S.S.

EFFECTIVE PRE-ARRIVAL MULTI-STAKEHOLDER PARTNERSHIP

Organizational Profile

- Non profit organization
- 45 years of service history with 20 + offices throughout the Metro Vancouver, 500+ staff, annual budget: \$43.5M
- Integrated Services: Supporting individuals and families in their Canadian journey





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Integrated Services

EFFECTIVE PRE-ARRIVAL MULTI-STAKEHOLDER PARTNERSHIP



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EFFECTIVE PRE-ARRIVAL MULTI-STAKEHOLDER PARTNERSHIP

Active Engagement & Integration Project (AEIP) – Pre-Arrival Settlement Services



Funded by Immigration, Refugees & Citizenship Canada

Began delivering services in June 2008

Served over 14,000 newcomers from 118 countries since 2008

Integrated model and client centre approach to support clients settle across Canada

Overseas offices in China, South Korea and Taiwan





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Why Pre-Arrival Services is Important?

- To facilitate clients in planning and making decision for settling in Canada by providing accurate and updated information
- To better prepare clients arrive in Canada with complete knowledge and necessary skills for settlement and labour market integration
- To early engage clients in mapping their foreign credential recognition process
- To efficiently settle, adjust and integrate into Canadian Society

Eligible Clients

Individuals living overseas selected or approved to become Permanent Residents of Canada by IRCC or pending completion of medical security and criminal verifications





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Challenges for Newcomers

- Language barrier
- Difficulties in understanding settlement process
- Lack of **LOCAL** labour market information
- Challenges in Foreign Credential Recognition
- Lack of **LOCAL** experience and training
- Lack of **LOCAL** networks and cultural awareness
- Lack of information on **LOCAL** community resources

AEIP: Unique Features

- Holistic Approach** to meet clients' various settlement and employment needs
- Case Management** to support clients on employment needs including foreign credential recognition
- Continuous Support** to address the specific settlement needs of individual and the entire family
- In-depth Workshops** to increase clients' knowledge to better prepare them for life in Canada
- Support Groups** to enable clients to develop mutual peer support
- Flexible Delivery** including in-person, online and outreach
- Post-arrival Transition** to seamless connect clients to post-arrival settlement services



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Seamless Transition from Pre-Arrival to Post Arrival

Pre-departure service by overseas AEIP Staff



- One on one Consultation
- In person and virtual support on: Settlement, Employment, Housing, Workshops/Webinars

Client Referral to Canadian Partners



- Introduction email
- Settlement Transition Plan
- Pre-departure online support

Post Arrival support by AEIP Canadian Partners

- Continuous settlement / employment support when client lands in Canada





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Effective Partnership: Successful Transition from Pre-Arrival to Post-Arrival

- A continuum of settlement and employment services
- Extensive knowledge and experience working with immigrant populations related to their province
- Established linkages with employers, community service providers, professional associations and regulatory bodies
- Efficient partnership model: ongoing communication, effective referral system, knowledge sharing and service effectiveness evaluation



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AEIP Partners

- Calgary Catholic Immigration Society (AB)
- COSTI Immigrant Services (ON)
- Immigrant Services Association of Nova Scotia (NS)
- Information and Communications Technology Council (ICT Sector)
- La Federation des francophones de la Colombie-Britannique (Francophone)
- Multicultural Association of New Brunswick (NB)
- Saskatchewan Open Door Society (SK)
- S.U.C.C.E.S.S. ISIP (BC)





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Key Program Impacts

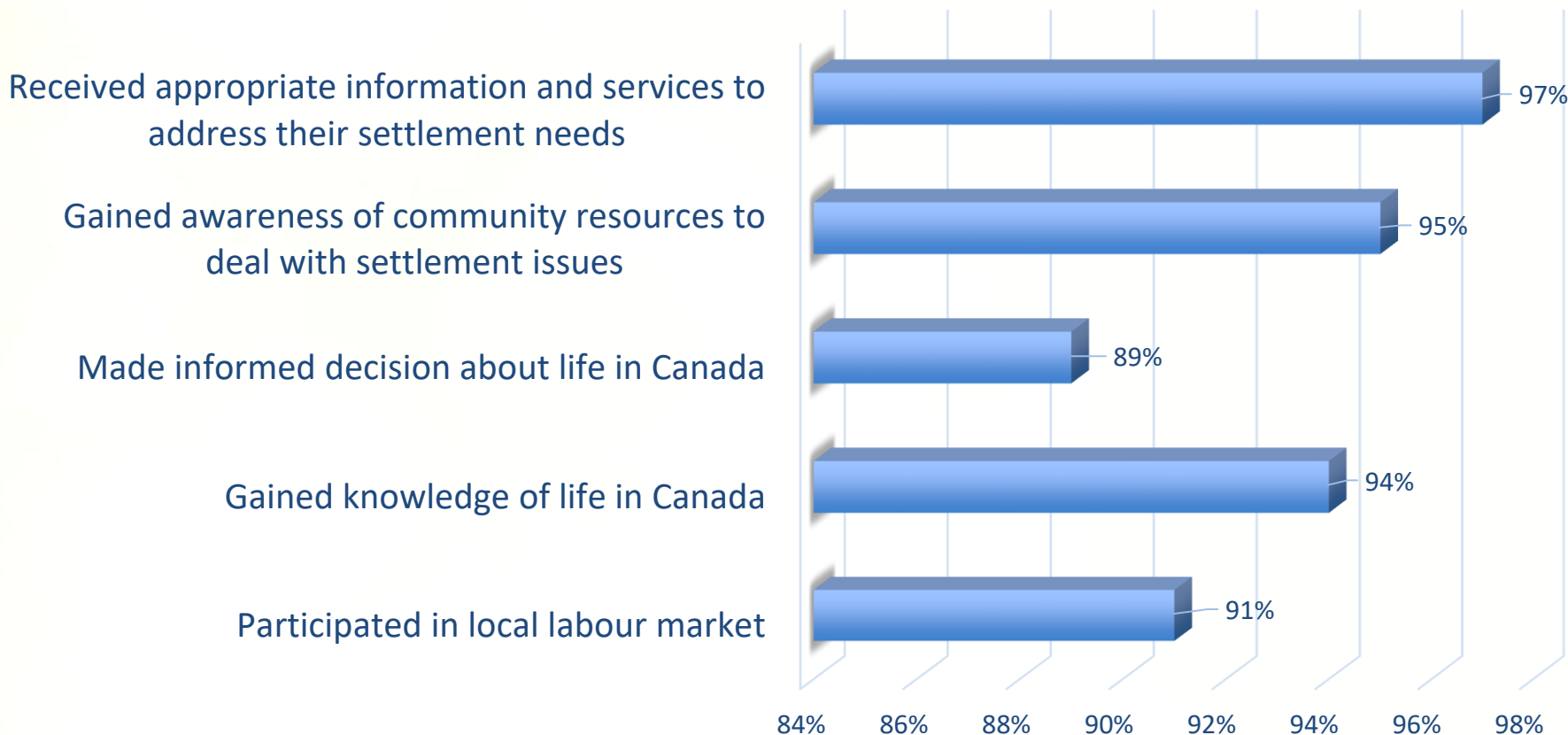
- Early engagement in foreign credential recognition and alternate career planning
- Land in the local Canadian economy that best suits their career goals and family needs
- Seamless connected to post-arrival settlement services in Canada
- Better prepared for their settlement and integration journey
- Flexible pre-arrival service delivery approaches (outreach and online)



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Client Outcomes

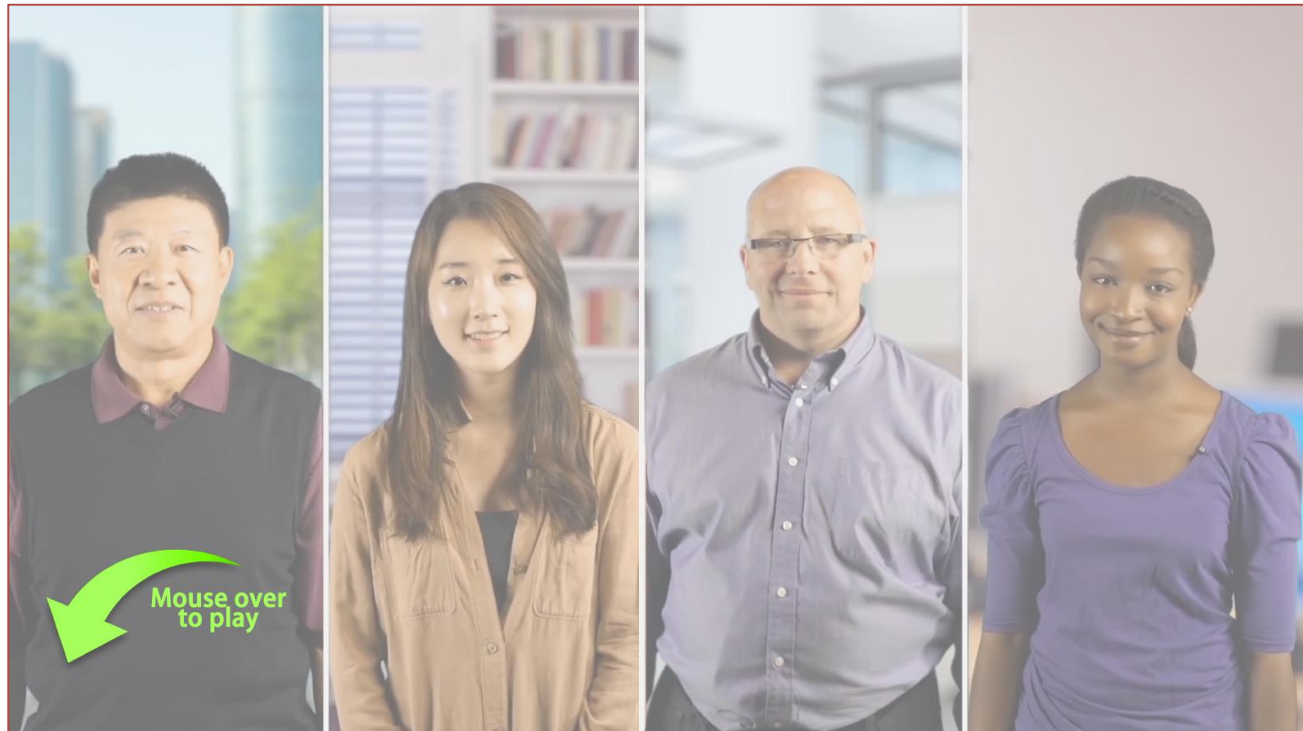




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AEIP Virtual Resource Centre
www.aeipsuccess.ca





Thank You

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Thank You!

Questions?

