



Community Airport Newcomers Network (CANN)

Vancouver International Airport

Funded by the Government
of Canada's Migrant Worker
Support Network



Funded by:
Immigration, Refugees
and Citizenship Canada

Financé par :
Immigration, Réfugiés
et Citoyenneté Canada



Highlights

- 1) Temporary Foreign Workers Program
- 2) New Immigrant Settlement Program
- 3) Resettlement Assistance Program (RAP) for Refugees

Served

1.1 Million

newcomers at YVR since 1992



SERVICE PROVIDER – S.U.C.C.E.S.S.



S.U.C.C.E.S.S.

At A Glance

Integrated Services

156,500+ 65,500+

Client Services Delivered

Unique Clients Served



PRE-ARRIVAL

7,283 Clients
139 Countries



PORT OF ENTRY

18,500+ Families
142 Countries



SETTLEMENT & LANGUAGE TRAINING

22,700+ Clients



EMPLOYMENT

6,664 Job Seekers



FAMILY & COMMUNITY

2,617 Youth
3,740 Seniors



AFFORDABLE HOUSING

599 Rental Units
1,250+ Residents



SENIORS CARE

512 Seniors Accessed Services
70,352 Meals Prepared

S.U.C.C.E.S.S. Group*

Service Location

We are located in the CBSA Immigration Room
at the Vancouver International Airport

Some of our team members 😊



Operation Hours

Regular Kiosk Operation

8 AM – 9:30PM

7 Days a Week

Services for SAWP and Refugees

24hrs/7days a week
including Stat Holidays



Partnerships



Settlement
Agencies

Franchophone
Communities

Service Highlights



The team speaks over **27 languages**

CANN modernized its services to include
electronic service delivery



CANN Multilingual E-Kiosk

CANN TFW Program Objectives

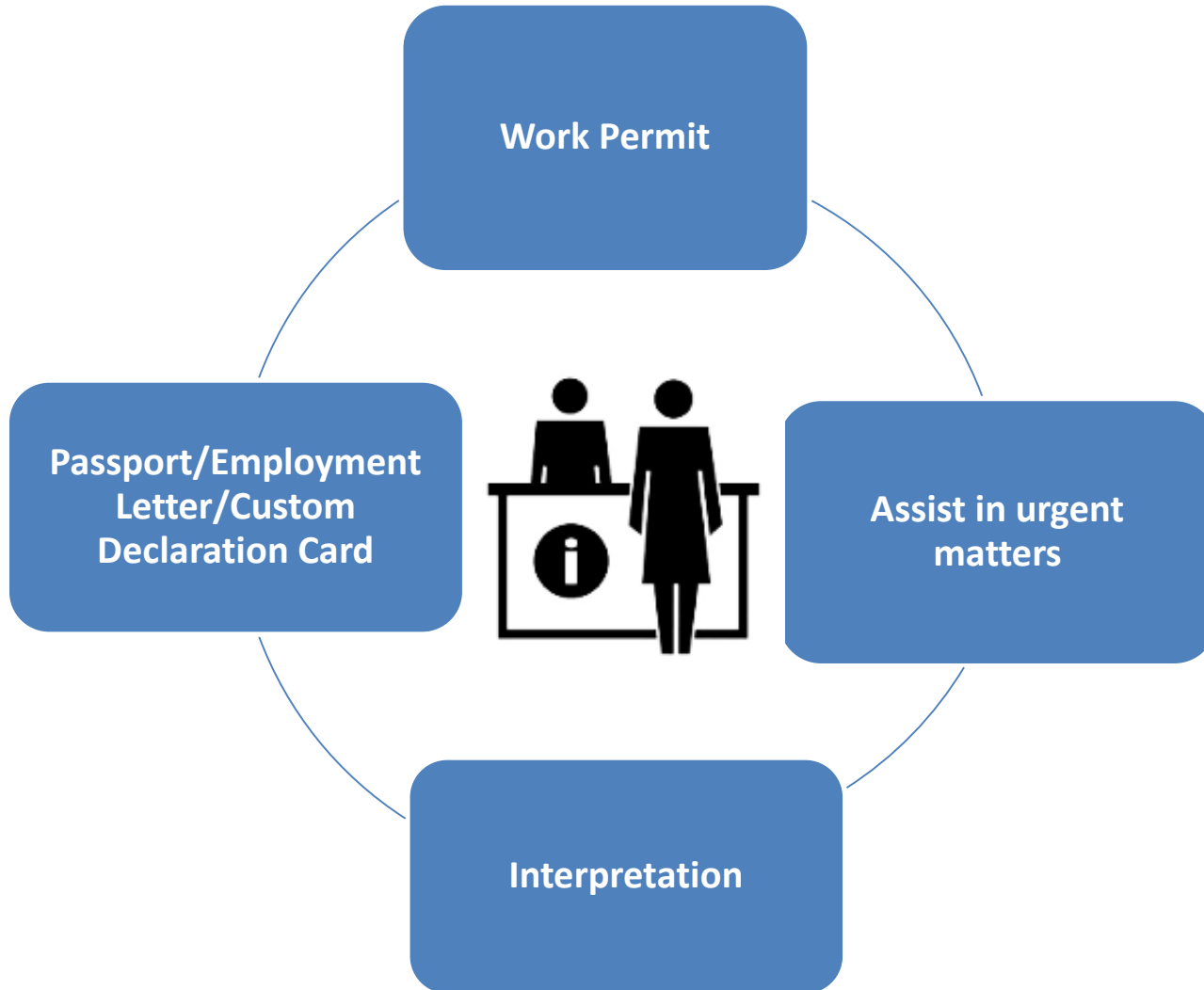
- ❖ Provide uniform, first point of contact to migrant workers upon arrival in Canada
- ❖ Provide multilingual standardized information/resources about their rights in Canada
- ❖ Increase the understanding of their rights in Canada, including how to exercise them
- ❖ Refer to government and community supports, resources and organizations



Service Details



Collaboration with CBSA



Client Coverage

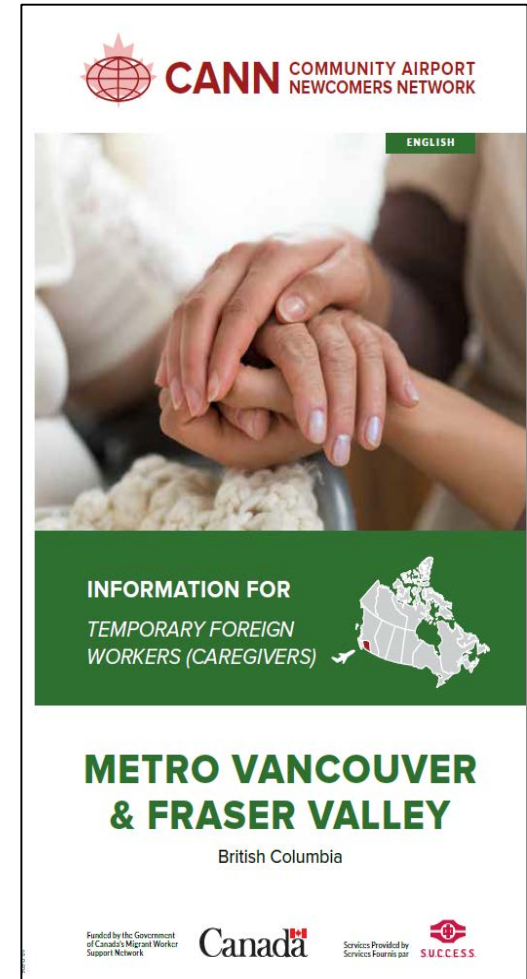
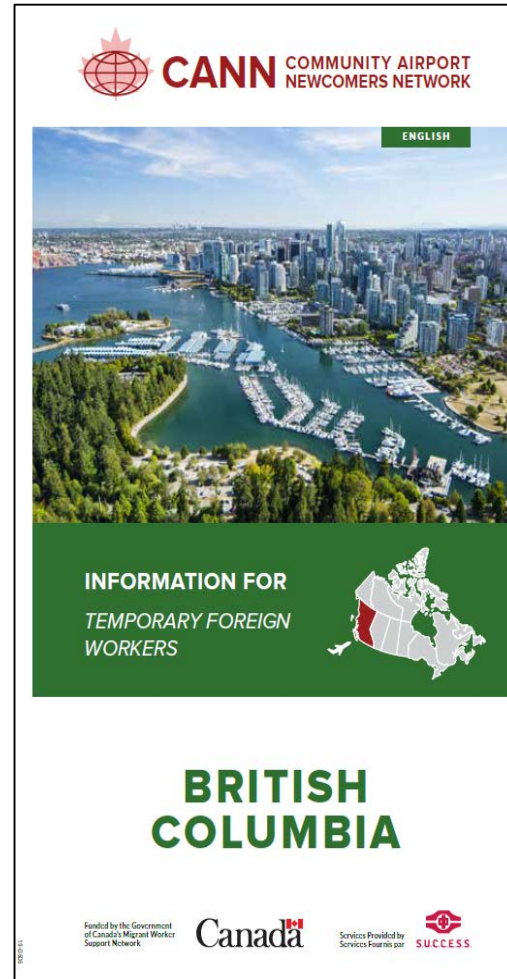
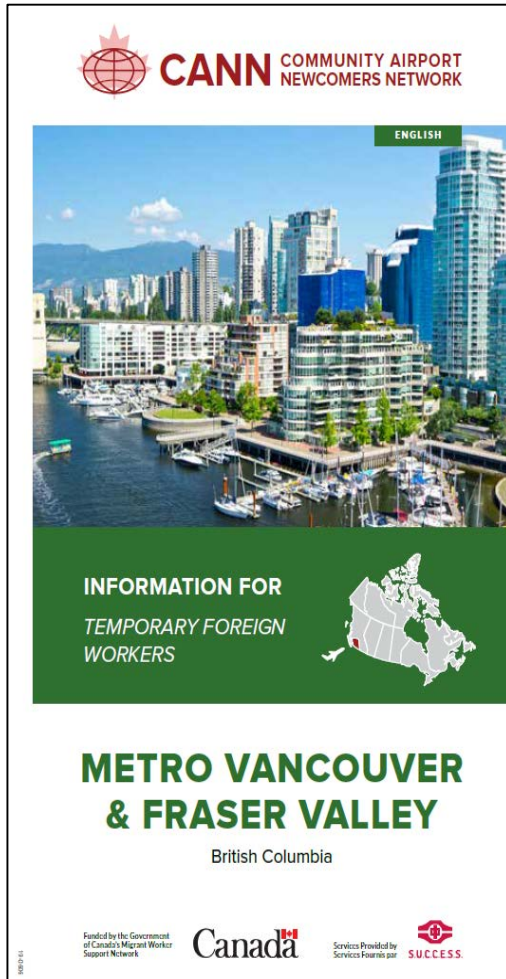
Total Clients Served	6,958
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Top 5 Countries	Mexico Philippines India China Korea
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Top Client Categories:

- Seasonal Agricultural Workers
- Caregivers
- Food Services workers
- IT Specialists
- Transportation Workers (e.g. truck drivers)
- Construction Workers

RESOURCES DISTRIBUTED BY PROVINCE - BROCHURES



Also available in English, French, Spanish, Tagalog,
Chinese, Korean, Hindi, and Punjabi

RESOURCES DISTRIBUTED BY PROVINCE – WALLET SIZED CARDS



ENGLISH

BRITISH COLUMBIA

USEFUL INFORMATION FOR TEMPORARY FOREIGN WORKERS

Temporary Foreign Workers: Your rights are protected.
For more information, visit: workersrights.cannyvr.ca



GOVERNMENT SERVICES

Workplace Health and Safety Office (B.C.)	1-888-621-7233
WorkSafeBC's Teleclaim phone line	1-888-967-5377
Employment Standards Office (B.C.)	1-800-663-3316
Service Canada Confidential Tip Line	1-866-602-9448
Crime Stoppers National Tipline	1-800-222-8477
Human Trafficking National Coordination Centre	1-855-850-4640
Canada Revenue Agency (for taxes)	1-800-959-8281
Immigration, Refugees and Citizenship Canada	1-888-242-2100

ONLINE FRAUD REPORTING TOOL
onlinefraudreporting.cannyvr.ca



PLEASE NOTE

There may be community organizations in your area that provide support and free services to Temporary Foreign Workers including legal aid, language classes, settlement services and more.

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Migrant Worker Support Network.

Canada

Services Provided by
Services Fournies par



ENGLISH
BRITISH COLUMBIA



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WELCOME TO THE COMMUNITY AIRPORT NEWCOMERS NETWORK'S (CANN) WEBSITE!

This website provides useful information for the Temporary Foreign Workers to have a smooth transition to the Canadian work environment. We have important information that will assist you in your preparation Before Arrival to Canada, information to guide you once you land at the Vancouver International Airport. We also have information, resources, and links to services available for you as a temporary foreign workers such as organizations that can provide you with free one-on-one

[Translate »](#)

CANN Website for Temporary Foreign Workers (Under Construction)

SUCCESS STORIES

- 1) Client losing passport
- 2) Client connecting flight delays indefinitely
- 3) Sea Span Workers
- 4) Client connection with consulates



Questions and Answers...

Thank you!

For more information, please contact:

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