For enquiries, please contact:

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Charlotte Wong,
Better at Home Coordinator
charlotte.wong@success.bc.ca

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Mon-Fri 9:30am-4:30pm English, Cantonese, Mandarin

604-445-0759

What is it?

This program supports seniors living independently at home by providing non-medical services, such as Light Housekeeping, Grocery Delivery, Friendly Visiting, and Transportation to Medical Appointments.



Surrey-Delta Service Centre #100 - 15117 101 Ave, Surrey, BC V3R 7Z1

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- in
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Get the support you need to remain independent in your own home



Better at Home SURREY WHALLEY





Grocery Delivery

Our volunteers will help you with ordering and scheduling your grocery deliveries straight to your door. You only pay for the groceries.

There are no fees: no delivery fee, service fee, or tips. We accept payment for grocery orders via credit card or cash.

Digital Literacy

Improve your digital literacy through one-on-one help, in-person or via Zoom. Learn every day basic such as sending emails, using apps, booking LifeLabs appointments, and more!

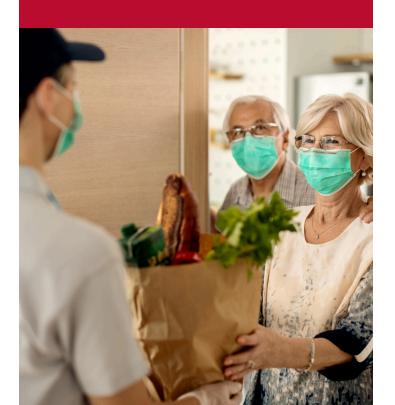
Sessions are 30-45 mins and by appointment only.



Friendly Visiting

Volunteers are paired with seniors for companionship, helping them stay connected to their local community.

Service is provided at no cost.





Light Housekeeping*

Our friendly and professional workers provide a minimum of two hours of light housekeeping services.

Cleaning supplies and equipment, such as detergent and/or vacuum cleaner, must be provided by the client.

*Service is subsidized on a sliding scale, determined by your annual income. All fees and donations help sustain the program.

查詢或申請服務,請聯絡:

Charlotte Wong, Better at Home Coordinator charlotte.wong@success.bc.ca

604-445-0759

(星期一至五 9:30am-4:30pm 英文、廣東話、國語

簡介

計劃旨在提供非醫療服務以幫助長 者獨立在家生活,服務包括:簡單 家居清潔、超市代購、友誼探訪及 覆診接送。



S.U.C.C.E.S.S.

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幫助長者在自己家中安享獨立生活



Better at Home SURREY WHALLEY 家中安享計劃





超市代購

義工會協助你下單及安排送貨,直接把 雜貨送到你家門口。

你只需支付食物費用,無需支付送貨費、服務費或小費。

我們接受以信用卡或現金支付雜貨訂單 費用。

數碼學習支援

透過實體或線上一對一,提升數碼技能,學習如:發送電郵、使用手機應用程式、預約LifeLabs等日常基本操作。

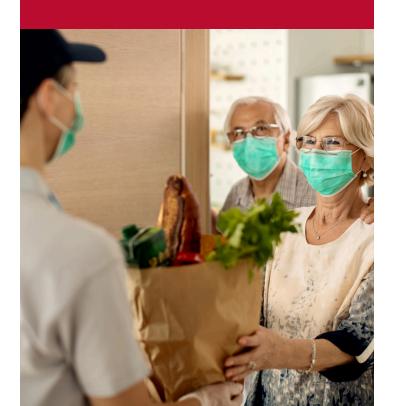
每節服務時間為30至45分鐘,須提前預 約。



友誼探訪

義工與長者作出配對後,作定期探訪, 以增強長者與社區的聯繫。

此項服務完全免費。





簡單家居清潔*

親切且專業的工作人員將為長者提供服 務,他們可以提供簡單日常的家務協助, 例如: 吸塵、浴室清潔等。

每次上門時間最低為兩小時。客戶將提供 清潔劑、吸塵器等工作用品。

*服務費用及補助將根據你的年收入而定, 所有收取的費用及捐款將用於支持本計劃 的持續運作。